



HDR

HARD DOG RACE®

GENERAL TERMS AND CONDITIONS

General Terms and Conditions

For the use of the application module of Hard Dog Race races

By browsing and using the websites www.harddograce.hu, www.harddograce.com and www.darctiming.hu/harddograce/en you declare that you have read and accepted their terms and conditions and privacy principles. Please only use our services if you agree to adhere to all their terms. This document will not be registered, it will only be concluded in electronic form (i.e. it does not qualify as a written contract). The application system will only become available once you accept the terms of the GTC!

The GTC can be downloaded from the following link: www.harddograce.com/application/general-terms-conditions

Service provider data:

Name of the SP: Hard Dog Race Kft.

Registered office: 2-6 Lövőház Street, Budapest, H-1024

SP contact information (regularly used electronic mail address to keep in contact with users):
hdrteam@harddograce.hu

Company registry number: 01-09-291006

Tax number: 25820922-2-41

VAT registration number: HU25820922

Name of licensing authority (commercial court): Fővárosi Törvényszék Cégbírósága

Telephone number: +36 20 529 2110

Privacy protection registry number: NAIH-112808/2017.

Language of the contract: Hungarian

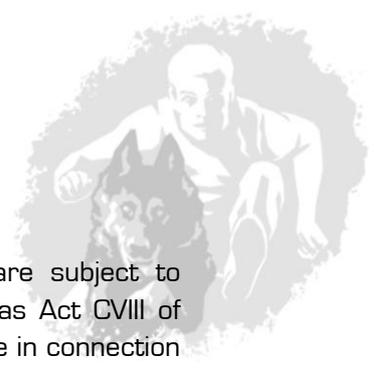
This contract has been prepared in Hungarian and English languages. Should any interpretation differences or linguistic problems occur, the Hungarian version is prevail.

Definition of terms used in the GTC:

Service provider: Organiser and executor of the extreme dog obstacle race Hard Dog Race.

User: Person using the online application module but has not yet paid their application fee or purchased a gift coupon. (E.g.: they have already supplied their own data or those of the gift coupon's recipient, who, by meeting the conditions listed on the coupon, may participate in the race free of charge)

Customer: Person who pays the application fee in the online application module or purchases a gift coupon. The Customer's person may not be the same as the User (e.g. in case of gift coupon purchase or team application).



Basic provisions

1.1. Questions not in the scope of the GTC and the interpretation thereof are subject to Hungarian laws, especially concerning Act V of 2013 on the Civil Code, as well as Act CVIII of 2001 in regards to electronic commercial services and certain questions of service in connection with information society. The mandatory terms of the pertinent laws are in effect for all parties without specific provisions.

1.2. This GTC applies until revocation or modification.

1.3. All elements of the website are protected by copyright as copyrighted intellectual products.

1.4. We shall reply to messages sent via www.harddograce.com/contact within a maximum of 48 hours.

Data management rules:

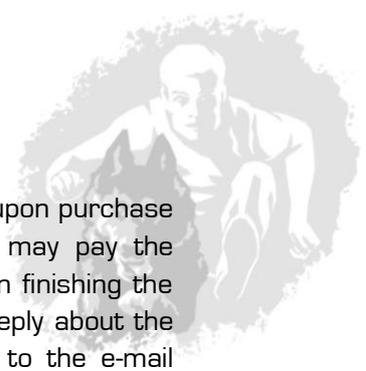
1.5. When registering on the website, it is necessary to provide personal data, which, according to Act CXII of 2011, has to be registered for privacy protection, and privacy protection information has to be given. The latter can be found at a www.harddograce.com/rules-of-privacy-protection on the website. The service provider processes the information necessary to identify the user's person and postal address in order to perform the following: creating the contract of service; determining the contract's content; invoicing of fees; validation of demands thereof.

Data management with a different objective is in effect for the sending of electronic advertisements (newsletters), which happens when the user provides their name and electronic mailing address. Within this framework, when the user registers to the newsletter by their own volition (giving consent upon receiving proper information), the service provider may use the electronic mailing address provided by the user for electronic advertising (direct marketing).

Scope of purchasable services and application process

1.6. On the website, we only market the application fee and gift coupons usable for application, whose fees are payable after registration via bank transfer, or online payment method (Barion). The product contains no VAT. Upon successful registration (www.darktiming.hu/harddograce/en), the user has to choose from the available events, supply the data for the Racer duos, choose a race slot and use their discounts, if applicable. The Racer's data fields must be completely filled in to successfully set up the application process. For more information on application fees, discounts and gift coupons, see: www.harddograce.com/application-fees and www.harddograce.com/gift-coupon. We will send a confirmation e-mail after application.

In case of bank transfer, the e-mail contains the **application fee**, the recipient's bank account number where the payment has to be transferred within 48 hours and the application code supplied in the special instructions field. When the payment arrives, the application system sends an automatic confirmation e-mail regarding the successful transaction and the finalisation of the application. This confirmation e-mail qualifies as an electronic application ticket, and therefore has to be presented during registration on the day of the race! **In case of gift coupon purchase**, after the appropriate method has been selected, the system sends an e-mail in the same way as above. The transfer has to be completed accordingly. Upon completion, the purchaser of the gift coupon receives a confirmation e-mail which contains the coupon code and instructions, terms of the coupon's use, with which the user may apply free of charge.



In case of online credit or debit card payment — whether for application or gift coupon purchase — the applicant is redirected to the online payment site (Barion) where they may pay the application fee to the Service Provider during the online payment transaction. Upon finishing the transaction, the applicant is redirected to the website and receives an automatic reply about the successful registration, about which the system sends a confirmation message to the e-mail address provided.

In case of applications, this confirmation e-mail acts as an electronic application ticket, and therefore has to be presented during registration on the day of the race! **In case of gift coupon purchase**, the confirmation e-mail contains the coupon code and instructions, terms of the coupon's use, with which the user may apply free of charge. The gift coupon's electronic application ticket is the confirmation e-mail they received after finalising the application, which they have to present during registration on the day of the race.

There is **no possibility to pay the application fee or purchase gift coupons with cash**, except on the day of the race, at the race's location.

1.7. Data input errors can be rectified until applications close before the race. After this time only the Service Provider can correct such issues if the user informs them about this at applicationinfo@harddograce.com at least 48 hours before the race. It is not possible to change time slots after successful application. If the user wishes to change slots, they have to contact the Service Provider at applicationinfo@harddograce.com regarding the issue and see if there are available slots left. If there are, the Service Provider will modify the application as requested and sends a confirmation e-mail. Changing time slots in this way is only possible at least 48 hours before the race, depending on available slots left.

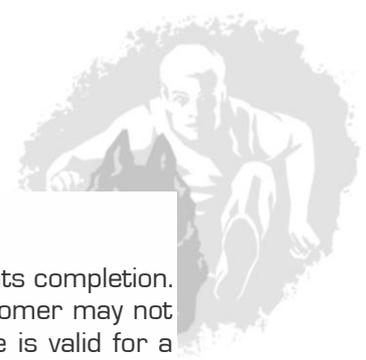
1.8. The Service Provider provides detailed information about the product's name, possible discounts and exact price on the following links: www.harddograce.com/application-fees and www.harddograce.com/gift-coupon.

1.9. The Service Provider is liable to electronically confirm the arrival of the User's order to the User without delay. If the User does not receive confirmation within a reasonable timeframe (depending on the exact nature of the service, but 72 hours maximum), the User is absolved of all contractual or tender obligations. The order and its confirmation are to be regarded as concluded for both parties when they become accessible for the User. The parties may deviate from the above rules if they made a special agreement.

Order processing and completion

1.10. The processing of orders occurs via an automatized mailing service, during which automatic reply messages are sent out.

1.11. General period of completion: within 3 working days of confirmation.



Right of withdrawal and cancellation

1.12. Payment of fees may be terminated without consequence at any time before its completion. In accordance with Article 29(1) I) of Government Decree No. 45/2014, the Customer may not exercise their right of withdrawal or cancellation if the application fee for the Race is valid for a certain period (given day of deadline). In such cases, the Service Provider cannot refund the application fee unless the race itself is cancelled.

Guarantee, warranty

1.13. The service provider is liable to hold the event as per the previously outlined conditions. If the Race is cancelled due to unforeseen (vis major) reasons, the Service Provider must notify the Customer within the shortest possible time about this fact and their possibility of carrying over their application to the next race. Vis major events are exceptional and unforeseen force majeure occurrences that the service provider cannot calculate or examine, and for which the service provider cannot be held at fault as they are beyond the scope of business risk (especially but not limited to: natural disasters, earthquakes, floods, war situations etc.).

Complaints handling

1.14. Complaints can be sent in e-mail form to info@harddograce.hu, or by filling in the appropriate form at www.harddograce.com/contact. Complaints at the race locations can be referred to the Race Directorate, or to Judit Csongrádi via her telephone number +36 20 385 2090. The Service Provider is liable to investigate the veracity of the complaint in the shortest reasonable time and provide an answer within 30 days. If the complaint is rejected, the Service Provider must supply a reason for the rejection, and is liable to keep a copy of the answer sent to the customer for 3 years.

Miscellaneous provisions

1.15. The Service Provider and the User will attempt to reach peaceful resolutions in case of dispute. In case of legal disputes between the User and the Service Provider concerning problems in the scope of the present document that cannot be resolved within 30 (thirty) calendar days, the court specified by Act III of 1952 of the Code of Civil Procedure has jurisdiction and authority.